

From: FraudAlertsNoReply@phfcu.com <FraudAlertsNoReply@phfcu.com>
Sent: Monday, August 16, 2021 2:47 PM
To: Member Name <MemberEmail@email.com>
Subject: Pearl Hawaii Federal Credit Union Fraud Alert



Dear Member,

As part of our commitment to protecting the security of your debit card, we continuously monitor for possible fraudulent activity.

Please verify that you, or someone you authorized, made the transaction(s) listed below on your card ending in 1234:

<u>Date</u>	<u>\$Amount</u>	<u>Merchant Name</u>
08/16	1.17	Merchant

We ask that you review the activity on your account immediately by contacting a Fraud Detection Agent at 888-918-7313. If you are outside the United States, you may call collect at 727-299-2449 where agents are available 24 hours a day, seven days a week.

In order to protect against possible unauthorized use, **you may not be able to use your Debit Card until you contact us.**

If you have already responded through our automated system or spoken with a Fraud Detection Agent, please disregard this email.

If the dollar amount reflected above is not identical to what is shown on the transaction receipt, it may be due to a pre-authorization, which has not yet posted to your account. The merchant location may be different from the location where you purchased the service or product as the transaction may have been processed through a centralized billing location or online.

This message is an attempt to ensure your card has not been used in a fraudulent manner. If you have questions or concerns, please contact us at 888-918-7313. You may also contact the number on the back of your debit card and a member services representative can confirm the validity of this message.

Thank you for helping us protect your account.

Sincerely,

Pearl Hawaii Federal Credit Union
Fraud Detection
Cardmember Security
888-918-7313

